

Mason Hill - GDPR Privacy Policy

Information we collect

We receive, collect and store any information you enter on our website, online store or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

How we collect information

When you conduct a transaction on our website or online store, as part of the process, we collect personal information you give us such as your name, address and email address and other information you give to us. Your personal information will be used for the specific reasons stated above only.

Why we collect personal information

We collect such Non-personal and Personal Information for the following purposes:

To provide and operate the Services;

To provide our Users with ongoing customer assistance and technical support;

To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;

To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;

To process online purchases;

To comply with any applicable laws and regulations.

How we store, use, share and disclose site visitors' personal information

Your data will be stored in our database and applications on secure servers behind a firewall.

All direct payment gateways used by us adhere to applicable standards to help ensure the secure handling of credit card information by our store and its service providers.

How we communicate with site visitors

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about Mason Hill, or as otherwise necessary to contact you under applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

How to withdraw your consent

If you don't want us to process your data anymore, please contact us at masonhillofficialmusic@gmail.com or send us mail to: Mason Hill, 17 Beechlands Drive, Clarkston, Glasgow, G76 7XA.

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at masonhillofficialmusic@gmail.com or send us mail to: Mason Hill, 17 Beechlands Drive, Clarkston, Glasgow, G76 7XA.